GM SEC TEC PCI COMPLIANCE ASSURANCE PROGRAM

PCI DSS PORTAL SERVICES

GM sectec

THE SECRET TO MAKING COMPLIANCE EASIER

Have you been told your organization needs to comply with certain information privacy and/or security standards, such as PCI and others?

If so, you may find yourself quickly overwhelmed with all the requirements

For bringing people, processes and technology into compliance.

LEARN HOW GM SECURITY TECHNOLOGIES CAN HELP YOU ACHIEVE AND MAINTAIN PCI DSS COMPLIANCE.

GM SEC TEC PCI DSS PORTAL SERVICES

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- PCI DSS 3.2 SAQ Validation Portal
- PCI ASV Scanning Services
- Multi-Language Support
- SAQ Selection Wizard
- Policy & Procedure Templates via Instant Download
- Compliance Certificates via Instant Download
- Digitally sign Attestation of Compliance (AOC) on the screen
- Automated report generation that sends out from the system by date
- Custom Dashboards for Administrator hierarchy

Communications Center:

An integrated console with multiple features for simplicity, control and assurance.

- Create custom email templates and personalize each email to Merchant information
- Create groups to send specific messages and send out emails automatically by date
- Track notes and tickets for open communication with your team/merchant

GM SEC TEC PCI COMPLIANCE ASSURANCE PROGRAM

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Features & Benefits - Secure by Design

- Customize Auto Email Alerts
- Unlimited Scanning (Up to 6 IPs)
- Online Tutorial
- Online Reference Library
- Chain merchants together for simplicity
- Immediate high level status of Portfolio(s)
- Compliance Levels

AUTOMATIC REPORTING FUNCTION

The integrated automatic reporting tool is designed to replace the old inefficiencies of manually pulling routine reports into an automatic streamlines process where customized reporting is auto generated and automatically sent to designated email Addresses without a single key stroke. Additionally, recipients can be copied or blind copies to the automatic send.

AUTO-PILOT

OCCURRANCE

None

Start date

☐ NO END DATE

End date

End after number of occurrences

ADDITIONAL EMAILS PLEASE SEPARATE BY SEMICOLON

Email

Email CC

Email BCC

SEND EMAIL	EXPORT	SAVE	CANCEL

Card Brand & Processor Reporting:

To help meet specific Card Brand and Processor Reporting requirement this simplified setup helps meet those specific reporting requirements using the automatic reporting function. Simply create a name of the report, filter the merchants to select the specific need of the report, and set your automatic reporting function for the occurrence in which to send reporting. No more time will be wasted manually pulling the same report month after month.

FILTERS

MERCHANTS:	○ ALL	○ ACTIVE	○ PRE-REGISTERED
MID STATUS:	○ ALL	○ ACTIVE ONLY	○ DISABLED ONLY
TYPE:	○ BOTH	○ SAQ	○ SCAN
CARD BRAND:	☐ VISA	☐ MASTERCARD	☐ DISCOVER
	☐ FIRST DATA		

Type text here

HIERARCHY

Sales REP ⌄

Partner ⌄

ISO ⌄

Office/Agent ⌄

REP ⌄

Bank/Processor ⌄

Platform ⌄

Sys/Prin ⌄

Ad-Hoc reporting

Ad-Hoc reporting is a tool developed to help meet every reporting need from the mundane to the detailed requirements demanded by Card Brands and Processors.

To use Ad-Hoc reporting, simply create a name for your report, filter the data in which you wish to capture by using the filter, then choose from practically any element of data collected by simply checking box to add it to the custom report. Finally, organize each field in the order in which you would like them to populate on the final report printout. Remember to set the automatic reporting function so the duration, timing, and email destinations re preset in the system.

FILTERS

BY LOAD DATE

PERIOD

From

To

BY COMPLIANT DATE

PERIOD

From

To

BY SAQ DATE

PERIOD

From

To

BY NEXT SCAN DATE

PERIOD

From

To

COMPLIANT STATUS:
- ○ ALL
- ○ NOT STARTED
- ○ COMPLIANT
- ○ NO COMPLIANT

MERCHANTS:
- ○ ALL
- ○ REGISTERED
- ○ PRE-REGISTERED

TYPE:
- ○ BOTH
- ○ SAQ
- ○ SCAN

TYP
- ○
- ○
- ○

MID
- ○
- ○
- ○

ACTIVE STATUS:
- ○ ALL
- ○ ACTIVE ONLY
- ○ INACTIVE ONLY

HIERARCHY

Sales REP

Partner

ISO

Office/Agent

REP

Bank/Processor

FILTERS

BUSINESS INFO:
- ☐ MERCHANT ID
- ☐ DBA NAME
- ☐ LEGAL NAME
- ☐ ADDRESS
- ☐ ADDRESS 2
- ☐ CITY
- ☐ STATE
- ☐ ZIP
- ☐ COMPANY PHONE
- ☐ COMPANY EMAIL
- ☐ ACCOUNT NUMBER (DBA)
- ☐ ROUTING NUMBER
- ☐ BUSINESS DESCRIPTION
- ☐ CONTACT NAME
- ☐ CONTACT PHONE
- ☐ CONTACT EXTENSION

GENERAL INFO:
- ☐ DATE ACCOUNT SETUP
- ☐ DATE LAST LOGIN
- ☐ OVERALL STATUS
- ☐ 90 DAY GRACE PERIOD

EQUIPMENT INFO:
- ☐ EQUIPMENT TYPE
- ☐ TERINAL CONNECTION
- ☐ PROCESSING TYPE

TOTALS INFO:
- ☐ TOTAL LEVEL 4 MERCHANTS
- ☐ TOTAL # COMPLIANT
- ☐ % COMPLIANT
- ☐ TOTAL IN REMEDATION
- ☐ % IN REMEDATION
- ☐ TOTAL NON-RESPONSIVE

WHITE LABEL SOLUTION

The flexibility of white-labeling allows for the Processor or ISO to provide a unified front and perspective with powerful brand equity and colors. This flexibility will provide your merchant community a familiar branding, look and feel to allow for a trusted and welcome Total Merchant Experience (TME).

Breach Protection:

- The GM Sec Tec PCI Compliance Assurance program is underwritten by Chartis (formerly AIG) to provide a solution to PCI Breach fines and monetary risks. The PCI Breach Protection Solution is the most unique and highly requested Breach Protection Program in the industry. GM Sec Tec provides a true Opt-In flexible program to market: PCI MAX

- Other competitors might present their breach protection programs in a confusing way, leading one to believe that the program is Opt-In (at will). However, underlying in the small print most competitors' require full portfolio participation for the coverage to be valid in their program. Others allow for Opt-Out of specific merchants based on a signed addendum of decline from the merchant

- Unlike our competitors, PCI MAX allows a true Opt-In Merchant option. Additionally, PCI MAX allows the merchant to Self-Enroll directly through our Portal using a self-payment option on the Merchant Dashboard. PCI MAX provides the power to enroll at will based on an individual merchant, a group of merchants, or an entire portfolio

PCI MAX BREACH PROTECTION AVAILABLE AT $50,000, $100,000, OR EVEN CUSTOM QUOTE.

One of the biggest standout features is the Communication Center. This feature has been developed to be a robust tool allowing the users to Create, Edit, and Send custom and personalized template messages about anything desired or required. With the automatic reporting function sending these custom messages becomes a scheduled and automatic functionality of the tool.

COMMUNICATIONS CENTER

<

COMMUNICATIONS
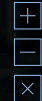
| CREATE/SEND NEW EMAIL WIZARD | ADD/EDIT GROUP | ADD/EDIT EMAIL TEMPLATE | VIEW PAST EMAILS | NOTES/TICKETS |

Custom Template Message:

First, create a custom Template message, inserting Merchant specific data to personalize each message that is sent out with information such as Business Name, Contact Name, Merchant ID Number, SAQ Status, SAQ Due Date, Scan Status, Next Scan Date, and more using our built in Macros. Even add an attachment or upload an image or logo to personalize your message.

TEMPLATE TEXT

Load Welcome Letter

{ISO Name#}
{DBA Name#}
{Merchant ID#}

{#Current Date#}

Hello {DBA Name#}

{ISO Name#} has now loaded {DBA Name#} to the Payment Card Industry Data Security Standards (PSI DSS) Compliance Portal to complete the compliance requirements at your earliest convenience.

The first step is to go to {ISO Domain#} and click on the "CREATE LOGIN" link on the right hand side and follow the step by step instructions. There will be prompted for you MID and Zip Code to continue through the process of completing compliance. Please note that some processors may charge merchants a non-compliance fee or others penalty type fee (which these fees are beyond our control) so we recommend that you complete your steps and become compliant immediately.

Every merchant has the requirement to complete an online Self Assessment Questionaire (or better known as a "SAQ") and once all questions are answered they earn a "Compliant" status.

In the event you are unable to complete the SAQ to "Compliant" status you can return to your responses by logging into your account at {ISO Domain#} and clicking on the SAQ from your Dashboard.

You may also be required to complete a Scan of your outward facing IP address given to

TEMPLATE MACROS

ISO NAME

ISO CON TACT NAME

ISO DOMAIN

SALES REP

DBA NAME

MERCHANT ID

ADDRESS

Create or edit a group of merchants

ADD/EDIT COMMUNICATION GROUP

GROUP:

Enter New Group Name

☐ USE FILTER INSTEAD OF MANUALLY SELECTING MERCHANTS

LIST:

| SALES REP | ∨ | PARTNER | ∨ | ISO | ∨ | OFFICE/AGENT | ∨ |
| REP | ∨ | SHOW ALL | ∨ | | | | |

Next, create or edit a group of merchants to send the message template created using the advanced filtering system. As an example, to pull a list of a group of merchants in a specific restaurant chain by a specific partner, processor, ISO or Rep the system allows that to be completed using advanced hierarchy. To pull a list of all the non-compliant merchants throughout the entire portfolio or perhaps to review those merchants loaded between the beginning of the year and now, all this is at ones fingertips. Finally the automatic reporting function makes it simple to set this reporting up to run automatically.

Create or edit the Email Wizard

SEND NEW EMAIL

NAME:

Name of Set

LIST:

| SALES REP | ∨ | PARTNER | ∨ | ISO | ∨ | OFFICE/AGENT | ∨ |
| REP | ∨ | EMAIL GROUP | ∨ | EMAIL TEMPLATE | ∨ | | |

Finally, create or edit the Email Wizard. Choose the customized Template. Select the single merchant or Group of merchants desired to be the recipient of the message. Setup the message as a onetime job for today or as date(s) to be completed in the future. The automatic reporting function also stands ready to setup a customized reoccurring schedule to be set up once and done.

Past messages

EMAIL SET	GROUP	TEMPLATE	TEMPLATE	
NON COMPLIANT MERCHANTS	NON COMPLIANT MERCHANTS	NEW BECOME PCI COMPLIANT	09/22/2012	🔍
NON COMPLIANT MERCHANTS	NON COMPLIANT MERCHANTS	NEW BECOME PCI COMPLIANT	09/22/2012	🔍
NON COMPLIANT MERCHANTS	NON COMPLIANT MERCHANTS	NEW BECOME PCI COMPLIANT	09/22/2012	🔍

Searching for past messages is a simple process, if you'd like to find a past message sent and see what merchant(s) it was sent to, simply click on Email History.

Notes/Tickets tracking system

NUMBER	NAME	DATA SENT	FROM	POSTED FROM	TO
12	RE-NEW TEST	08/24/2012	ADMIN	ADMIN	ISO
13	TEST MERCHANT	08/24/2012	MERCHANT	SELECT BANKCARD	ISO

Want to track every time a Merchant calls in? Want to send a merchant a message about their account or track a ticket until completion? Want to send a private message to a Partner, Processor, ISO, Office, or Rep about a specific merchant so only they can see the message regarding a specific Merchant's account? The color coded Notes/Tickets tracking system makes managing internal and merchant communications a snap.

CHAIN / HQ ACCOUNTS

No more wasted time duplicating SAQ's for multiple merchants which share the same corporation/ownership when using our custom developed and easy to use Chain tool. This tool allows the filtering of specific merchants which share the same SAQ.
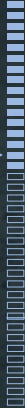
LOGIN

Chain Sample:

NUMBER SELECTED: 3

	MERCHANT NAME	MID	SAQ TYPE	CITY	STATE	ZIP
☑	B ENTERPRISES	22560018	SAQ B	SAN DIEGO	CA	12345
☑	BIG TOYS	01812		CROSBY	TX	77532

HQ Sample:

- HQ feature allows the user to set up a single login for Merchants to view multiple merchants or chained merchant accounts. Just like the Chain tool, filtering allows for the selection of groups of merchants and/or Chains with a single login.

- From the HQ login, the user has full control to login to any of the merchants and/or Chains, and can toggle back and forth to manage all accounts authorized within their specific login credentials.

HQ DASHBOARD

HEADQUARTER: HQ TEST

OVERALL	SAQ	SCAN	MERCHANT NUMBER	MERCHANT NAME	
⊗	⊗	⊗	987654321	TEST MERCHANT 2	LOGIN
⊗	⊗	⊖	777777777777777	TEST MERCHANT 5	LOGIN

FEATURES &
BENEFITS

LOGIN

- White Labeled for Partner/Processor/ISO Hierarchy
- API for Seamless Integration from Boarding Tools and Web Reporting
- Multi-Language (English, Spanish, Portuguese)
- SAQ Selection Wizard
- Scan and SAQ in one Integrated Portal
- Ask a Question link on each question in the SAQ and throughout the Portal, even upload screenshots or supporting documentation.
- Instant Reply option for False Positive Vulnerabilities
- Policy and Procedure Templates via Instant Download
- Compliance Certificates via Instant Download
- Digitally Sign Attestation of Compliance (AOC) on the Screen
- Most Flexible Reporting in the Industry with Ad-Hoc Reports
- Flexible Billing Options
- Immediate High Level Status of Portfolio(s) Compliance Levels
- Automated report generation that sends out from the system by date
- Education/Glossary
- Communication Center:
  - Create Custom Email Templates
  - Personalize each email to Merchants Information
  - Create Groups to send Specific Messages
  - Send Emails out using Auto function
  - Track Notes and Tickets for Open Communication with your Team/Merchant

- Mass Emails to any created Group/Individual/ Entire Portfolio
- Customize your own Automatic Email Alerts
- Welcome/Instruction Notice
- Registration Complete Notice
- Compliant SAQ/Scan Notice
- Incomplete/Failed Status Notice
- 30 Day SAQ Expiration Notice
- 1 Day Scan Notice
- Scan eCommerce Seal Instructions
- Next Payment Due Notice (if Surcharging)
- Disabled Merchant Alert (for Partner)
- Enabled Merchant Alert (for Partner)
- Protected from Blacklisting and Junk Mail Included
- Built-in ACH Tool – Use your own account to bill Merchants directly through the Portal via ACH
- Login As Merchant
- Unlimited Scanning of up to 6 IP addresses per Merchant
- Chain Merchants Together for simplicity of One Entry of the SAQ
- Headquarter Accounts for Merchants with multiple businesses to manage from One Login
- Built-in Hierarchy for Partners/Processors/Multi-Office ISO's
- Custom Dashboards for each level of Hierarchy
- Self-Payment gateway for surcharging end users for SAQ and/or Scans (as desired)
- Online Reference Library & Online Tutorial

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To learn more about how GM Security Technologies can help solve your business and security challenges, visit us at
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